



COMPUTER SYSTEMS INT'L

CSI Upgrade/Support Refusal Form

Dear valued Customer,

Please note after 15 years, support for Windows XP ended on July 1, 2017. CSI will not support TMS running on Windows XP, nor TMS 2.2x Version. CSI will not be able to provide license renewal password because there are no more security updates and there is issue with SSL Connection. TMS requires TLS 1.2, which is not supported by Windows XP nor by TMS 2.2x version. This could be a huge security issue with CSI database. For PCI compliance reasons it is very important that customers migrate to a modern operating system such as Windows 7, Windows 8 or Windows 10 and TMS 2.4x version as soon as possible. Customers must purchase the latest TMS 2.4.x update that support Windows 10, or switch to CSI cloud-based hosted solution.

Customers that are using TMS on Windows 7, Windows 8 or Windows10 are required to re-register the license annually. License renewal message pops-up 4 weeks in advance to give users sufficient time to contact CSI. Please note as of January 2017, due to constant Windows security updates, the annual support is mandatory. Customers who wish not to purchase the support plan may use the system as is without getting the registration code by back-dating the System date **or by signing the following refusal form and forward it to support@computersystemsint.com**

Company Name	
Contact person	
Position	
Address	
Telephone	
Email	
Date	
Signature	I hereby refuse to sign up for CSI annual support plan and I am not interested in CSI support program. I confirm that I will not obtain CSI service packs nor upgrade without CSI consent which is subject to CSI standard upgrade fees. CSI has the right to refuse my request for any support and might lose my software license.